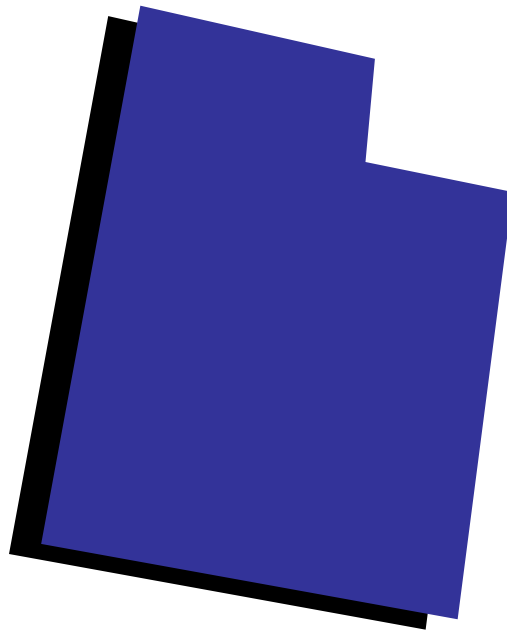


Welcome to

Utah Medicaid



Exploring Medicaid
For
Hurricane Katrina Evacuees

Bureau of Managed Health Care

Contacts for Help

Name	Phone
Medicaid Information Line:	538-6155 or 1-800-662-9651
My Eligibility Worker:	
My Doctor:	
My Pharmacy:	
My Mental Health Provider:	
My Dentist:	
Medicaid Web Site:	http://health.utah.gov/medicaid

Welcome to Utah Medicaid!

We want you and your family to get the health care that you need. This booklet was written to help you learn how to use Utah Medicaid.

What if my English is not very good or I am hard of hearing?

We know that it may be hard to understand us if English is not your first language or if you are hard of hearing. Please ask us for an interpreter who speaks or signs your language to explain the Medicaid Program. Interpreters are free and available in all languages, including sign language.

Services for people whose first language is not English

Tell us if you need someone to interpret for you. We will find someone who speaks or signs your language to explain our programs. If you need help getting interpretation with Utah Medicaid, call:

**Medicaid Information Line
(801) 538-6155 or 1-800-662-9651**



Basic Utah Medicaid Information

Utah Medicaid is a Federal and State funded program. This program will help you get medical care while you are living in Utah. You can see any provider that will accept your Utah Medicaid card.

If you have questions about Medicaid:

- Call an HPR (Health Program Representative), the number is in the back of the book in the 'Resources'.
- Call the Medicaid Information Line (801)538-6155 or toll free at 1(800) 662-9651.

What is an HPR? (Health Program Representative)

An HPR works with the Utah Medicaid program. The HPR usually works in a DWS (Department of Workforce Service) office. The HPR will help you understand your Utah

Medicaid benefits. If you were made eligible by BES (Bureau of Eligibility Service), your eligibility worker will help you know how to use your Utah Medicaid card.



What is a PCP? (Primary Care Provider)

A Primary Care Provider (PCP) is a doctor you see for most of your medical care. A PCP gets to know you, your medical history and your family history. You would see a PCP for routine care and sudden illness. A PCP refers you to specialists when you have serious medical problems. A PCP watches over and directs all of your medical care. It is good to go to the same provider for your routine medical care.

These are examples of the kind of doctors who are usually a PCP:

- Family Practice (for all ages)
- Internal Medicine (for adults)
- Pediatrician (for children)
- OB/GYN (for pregnant women)

What if I have problems with benefits?

You may feel a service was limited or denied unfairly or you are being billed. You, or your representative, have the right to question these decisions or actions and ask to have a Fair Hearing. To ask for a Fair Hearing:

- Call an HPR, the number is in the back of the book in ‘The Resources’ to ask for a State Fair Hearing.
- Or, call the Medicaid Information Line 1(801)538-6155 or toll free at 1(800) 662-9651 to ask for a State Fair Hearing.

What is Prior Approval or Prior Authorization?

To get some services covered by Medicaid or your Health Plan, your doctor may need permission first. This is called a prior approval or prior authorization. Most services don’t need a prior approval or authorization, but some do. Your doctor’s office must get permission before they give you a service that needs a prior approval or authorization.

If a request for a prior approval or authorization is denied or not approved, you will receive a letter with instructions on how to ask for a change in the decision.

What is a Referral?

A referral is made when you need to see a specialist. You can get a referral from your Primary Care Provider before you see a specialist. Your doctor can refer in different ways.

1. By giving you a referral form
2. By mailing the specialist the form
3. By calling the specialist



What is a Specialist?

A specialist is a doctor who only works with certain health problems. Examples of doctors who are specialists are:

- Cardiologist – heart
- ENT - Ear, Nose and Throat
- Orthopedist - bone

What is a TPL? (Third Party Liability)

When you have other health insurance (or Medicare) and Medicaid, this is called a TPL. You must let us know if there is insurance (or Medicare) that covers anyone listed on your Medicaid card. Tell your eligibility worker as soon as possible if you get insurance (or Medicare) for anyone that has the same case number you do.

The TPL information prints on your Medicaid Card. You must call the TPL unit at the Office of Recovery Services (ORS) to make any changes. Their phone number prints on the bottom of each Medicaid Card. Your doctor's office bills your insurance first, and then bills the State or Health Plan for the part of the bill your insurance won't cover. Medicaid pays last.

ORS TPL Unit
(801) 536-8798 or 1-800-821-2237

How do I use my card?

It is important to know how to use your Medicaid card so you won't have problems getting your bills paid. The following items will help you use your Utah Medicaid card:

- You will get a colored Medicaid Card* in the mail each month.
- Check your card each month. Make sure the information on your card is right.
- The Medicaid program you are eligible for prints on your card.
- Keep your old cards for at least one year.
- If you don't receive your card or have lost it, call your eligibility worker.

Remember! Always show your card before you get any kind of medical care. Showing your card helps prevent billing problems.

* The **color** of your **Medicaid Card** tells what program type you have:

Purple Card = Traditional Medicaid (TM)

Blue Card = Non-Traditional Medicaid (NTM)



What should I know about prescriptions?

If you receive more than 7 prescriptions a month, Medicaid may review your medical history to see if you need that many.

- Your doctor may be contacted to see why you are using certain medicines.
- You may be notified when you have used more than the normal number of prescriptions per month.
- Over the Counter Drugs will count as part of your total number of prescriptions.

Am I covered if I am out of the area?

You are covered for urgent or emergency care when you are out of your service area or out of the state. If while visiting out of the area or out of state you have an emergency, ask the medical provider to bill Utah Medicaid. Ask the pharmacy to contact the Utah Medicaid Information Line.

What do I do with medical bills?

Pay attention to the mail you get from your doctor's office. You may get a bill from your doctor's office. If the bill says "do not pay" or "your insurance has been billed" you don't have to worry about the bill. If the bill says you owe an amount you should:

1. Give your provider's office your current Medicaid card every time you receive care for them to copy.
2. Call your provider's office. Make sure they have billed the State.
3. If the office did bill the State but the bill is still not paid, call the State.
4. If you have called your doctor's office and the State can't help, and you still have problems, call an HPR.

Don't get stuck with the bill.

Be careful of the following things. You could end up paying your own medical bills:

- If you don't show your current card before getting care.
- If you get a service Medicaid doesn't cover and you have signed a form in your doctor's office saying you know it is not a covered service, but you want the service anyway.
- For services you receive when you are not eligible for Utah Medicaid.
- For services you receive during an Appeal, Grievance or Hearing that is denied.

Is it urgent care I need or is it an emergency?

Urgent Care

Urgent care is needed when you have an illness or accident. You get urgent care when your problem is serious, but you could wait one day to see your doctor.

Urgent care problems usually don't cause permanent harm or death. For urgent care, call your doctor. You may be able to see the doctor that same day.

Examples of urgent care:

- You fall and sprain your wrist or ankle.
- Your child wakes up in the night with an earache.
- You have a bad cough or high fever.
- You are vomiting a lot.
- You have a cut that needs stitches.

Emergency Care

Use the hospital emergency room that is closest to you. Use emergency care when you have a serious medical problem that can't wait. In such cases, waiting could mean permanent harm or death.

If you think your medical problem may be an emergency, call 911 or go to the closest emergency room right away. You don't have to call your doctor first. But, **if your**

doctor tells you to go to the emergency room, go as soon as possible. Your doctor may provide any needed follow-up care.



Examples of emergencies:

- Heavy bleeding
- Chest pain
- Trouble breathing
- Bad burns
- Broken bones
- Poisoning

If you go to the emergency room for something that is not an emergency, you may have to pay the co-pay or pay the entire bill.

What if I have problems with eligibility?

When you apply for Medicaid you may be told you are not eligible. You may feel you've been treated unfairly. You have the right to do the following:

- Talk about the problem with your case worker and their supervisor.
- Call the "Office of Constituent Services" for help.
- Ask a worker for a Fair Hearing form. Most letters you receive from your worker will have a Fair Hearing form on the back. Fill it out and give it to your worker or their supervisor.

Medicaid Constituent Services

Medicaid only call - (801)538-6417 or 1-877-291-5583

Medicaid with other programs such as food stamps or financial help - (801) 526-4390
Or call 1-800-331-4341

What are my responsibilities as a Medicaid client?

- Show your current Medicaid card every time you get medical care.
- Check information on your card each month to make sure it is right.
- Keep appointments or cancel in advance.
- Save your Utah Medicaid cards for one year.
- Use your Medicaid card wisely.

What are my rights?

Anyone who thinks they might be eligible for Medicaid may apply.

- You always have the right to be treated fairly and with courtesy and respect.
- You have the right to have your privacy protected and be treated with dignity.
- You have the right to get medical care no matter what your race, color, nationality, disability, sex, religion or age.
- You have the right to receive information on all available treatment options.
- You have the right to participate in decisions regarding your medical care, including refusing treatment.
- You have the right to ask for a copy of your records and request that they be changed.

If you feel you have been treated unfairly or discriminated against, call the State or your Health Plan and ask for the Civil Rights Coordinator, or call the Federal Office for Civil Rights.

Civil Rights Medicaid Constituent Services
1-877-291-5583

Federal Office for Civil Rights
1-800-368-1019
(Voice 1-800-537-7697 (TDD))

Benefits Covered by Utah Medicaid

- Ambulance
- Birth Control
- CHEC Program or Well Child Exams
- Chiropractic Services
- Dental
- Doctor Visits
- Emergency Room
- Eye Exams and Eyeglasses
- Home Health Care
- Hospice Care
- Hospital
- Lab and X-ray
- Maternity Care
- Medical Supplies
- Mental Health
- Midwife Services
- Nursing Home Services
- Over-the-Counter Drugs
- Personal Care Services
- Physical Therapy/Occupational Therapy
- Prescriptions*
- Specialists
- Speech and Hearing Services
- Tobacco Cessation Services for Pregnant Women
- Transportation Services

We want you to find out more about the benefits covered by Medicaid. Some benefits may not be covered or may be limited depending on which Medicaid program you qualify for.

***After January 1, 2006, Medicaid clients who are eligible for Medicare will not have the same prescription benefits.**

Birth Control

You may get family planning services from any provider who accepts State Medicaid or your Health Plan without a co-pay. You don't need a referral. You can get some types of birth control in the doctor's office. For others, the doctor will write a prescription. The following forms of birth control may be covered by your Medicaid program.

- Birth Control Pills
- Foams
- Creams
- Diaphragms
- IUDs
- Norplant
- Birth Control Patches
- Shots (Depoprovera)
- Condoms
- Emergency Birth Control (Morning After Pill)
- Sterilization*

*Medicaid may pay for a woman to get her tubes tied or a man to have a vasectomy (sterilization). You must be 21 years of age or older and both you and your doctor must sign a consent form 30 days before the surgery. Medicaid does not pay to reverse these surgeries.

CHEC Program or Well Child Exams

CHEC is for **C**hild **H**ealth **E**valuation and **C**are. This is a special benefit for children on Medicaid. CHEC is about keeping children healthy. Anyone from birth through age 20* who is on Medicaid can get CHEC covered services.

*NTM (Non-Traditional Medicaid) covers CHEC exams through age 18.

Regular checkups help keep your children healthy. Some problems start before your child looks or feels sick. Your doctor can find and treat these problems early, before they lead to a serious problem.

Chiropractic Services (Chiropractic Health Plan)

Your chiropractic benefits are covered under the Chiropractic Health Plan. Your plan pays the bills for your chiropractic care. You may see any chiropractor who is on the plan.

Services are limited. To learn more about your chiropractic benefits call (801) 352-7270 or 1-800-339-5958.

Dental Benefits

You can receive some dental care with Utah Medicaid. Some of the care you can receive:

- Exams
- Cleanings
- X-rays
- Extractions

Your benefits will vary with the Utah Medicaid program for which you are eligible.

The State has clinics where you can get your dental care. They are called **Family Dental Plan** clinics. Check “The Resources” section to see if there is one in your area. Or, call the Medicaid Customer Service for names of dentists in your area.

Medicaid Customer Service

Call (801) 538-6155 or 1-800-662-9651



Doctor Visits

Medicaid pays for you to see the doctor when you are having health problems. Most of the time you can get the treatment you need from a primary care doctor (PCP). We have explained PCP earlier in the book on page 4. If your doctor feels your problems are too serious to treat in the office, your doctor may refer you to a specialist.

Emergency Room

Use the emergency room only when you have a serious medical problem that cannot wait. Waiting could mean permanent harm or death.

In an emergency, call 911 or go to the emergency room right away. You don't have to call your doctor first. Your doctor may provide any care needed to follow up after the emergency. We have explained the emergency room in more detail earlier in the book on page 8.

Eye Exams and Eyeglasses

Medicaid may cover services for both Optometrists and Ophthalmologists. An Optometrist is trained to examine eyes and prescribe eyeglasses. An Ophthalmologist is a medical doctor who specializes in eye disease and can perform eye surgery.

You may need to get a referral from your doctor before you see an Ophthalmologist. You don't need a referral to see an Optometrist.

If glasses are a covered benefit under your program, your provider will show you a selection of glasses to choose from that Medicaid will pay for in full. You can choose more expensive eyeglasses. But, you must pay the difference between what your Health Plan pays and the cost of the more expensive glasses. Make sure you sign an agreement if you are going to pay for more expensive glasses.

Home Health Care

Home health care is for people who are too sick to leave their home. It is for people who can't go to the doctor's office for the care they need, but don't need to be in a hospital or nursing home. Prior approval is needed to receive home health care.

Talk to your doctor if you need home health care. Before you get any home health care your doctor must first write an order for you and get prior approval.

Hospice Care

Hospice is care for people who are sick with no hope of getting better. Hospice care helps people to be comfortable when they are dying. Talk to your doctor if you need these services.

Hospital Care

Medicaid covers both inpatient and outpatient hospital care. You need a referral from your doctor before you use hospital services. Prior approval is needed for some hospital services.

Lab and X-ray Services

Many Lab and X-ray services are covered by Medicaid. You might get these services in your doctor's office. Your doctor might need to refer you to another clinic, lab or hospital that is with your Health Plan.

Maternity Care

If you think you are pregnant, see a doctor as soon as possible. To receive prenatal benefits, call your worker to report the pregnancy. Early prenatal care helps you give birth to a healthy baby.

You may choose to see a specialist such as an OB-GYN or a CNM (Certified Nurse Midwife). You can stay in the hospital for as long as your provider feels it is necessary.

Your baby may be covered by Medicaid for a year. Call your eligibility worker as soon as you can to report the birth of your baby.

Medical Supplies

Medicaid covers many medical supplies. Talk to your doctor if you need medical supplies. Your doctor may write an order. Give the order to a medical supplier.

Mental Health Care

You can see any mental health care provider that will accept your Utah Medicaid card.



Midwife Services

You can choose to see a midwife for care during your pregnancy. Certified nurse midwives can deliver babies in the hospital in case of an emergency during delivery.

Nursing Home

Medicaid covers nursing home care. Long term care is when a person stays in a nursing home more than 30 days. Talk to your worker about any special rules with long term nursing home eligibility.

Short term care is when a patient goes from a hospital to a nursing home to continue recovering.

Personal Care Services

Personal Care Services such as bathing, feeding and dressing may be covered. This help is for people who can't do these things for themselves. Personal care is provided by a home health care aide. Talk to your doctor if you need these services. Your doctor will have to get a prior approval. The services are provided by a home health agency.



Physical Therapy / Occupational Therapy

Physical therapy may be covered for some serious problems. Physical therapy may be ordered by your doctor when it will improve your medical condition.

Prescriptions

If you are eligible for Medicare, please talk to your HPR or eligibility worker regarding prescription benefit changes. Medicare eligible clients will have different prescription benefits after January 1, 2006.

Not all drugs are covered, even with a doctor's prescription. Generic brands are covered by Medicaid. If there is no generic brand for the drug you need you may get the name brand. Some prescriptions require prior approval.

Over-the-Counter Drug List

Medicaid covers many over-the-counter medicines like aspirin, Tylenol, cough and cold remedies. You need a prescription for Medicaid to pay for them. **Remember: Over-the-Counter drugs are counted towards your monthly prescription limit.**

Specialists

Your regular doctor may refer you to a specialist if you have a serious health problem.

Speech and Hearing Services

Some Medicaid programs may cover Speech and Hearing Services. Your doctor may refer you to a speech therapist or an audiologist.

Tobacco Cessation Services

Medicaid has a program to help pregnant women stop smoking. It is a support program that does not cost the pregnant woman anything. Please call your HPR or LHD HPR for details.

Transportation Services

If you do not have a car or a way to get to the doctor, Medicaid or your Health Plan may cover your trip to and from medical appointments. This may include:

- UTA Bus Pass
- UTA FlexTrans
- **Pickmeup** Medical Transportation

UTA Bus Pass - Call your Medicaid case worker and ask if your Medicaid program covers a bus pass. If it is a benefit, the pass will come in the mail each month with your Medicaid card. Show your Medicaid card and bus pass to the driver.

UTA Flex Trans - If there is a medical reason you can't use the bus, you may qualify for services through UTA FlexTrans. To apply for this service call UTA at:

Salt Lake County: 566-2334
Weber County: 393-1736
Davis County: 1-888-394-9150
Utah County: 374-9306

PickMeUp - For Routine transportation from **PickMeUp**, your doctor must mail a letter to them stating the medical condition that qualifies you for door-to-door transportation. You must call 24 hours in advance of scheduled routine appointments to arrange for

PickMeUp.

For Urgent care you do not need a letter on file. **PickMeUp** will call your doctor to verify the need for urgent care.

Call **PickMeUp**
1-888-822-1048



Resources

Access Utah Network-Disability Information & Referral

155 S 300 W Suite 100 Salt Lake City, 84102 (801) 533-INFO
Toll Free Dial '1' & Then (800) 333-UTAH

Aging Services

2001 S State, #S-1500 Salt Lake City, 84190.....(801) 468-2454
Weber County, Ogden(801) 625-3771
Davis County, Farmington.....(801) 451-3385
Utah, Summit & Wasatch County(801) 229-3804

AIDS/HIV Prevention and Services

288 N 1460 W Salt Lake City, 84114.....(801) 538-6096
Toll Free Dial '1' & Then(800) 537-1046

AIDS/Ryan White Title III (Medical Services for people with AIDS/HIV)

50 N Medical Drive Salt Lake City, 84132(801) 581-8479

American Red Cross

465 S 400 E Salt Lake City, 84110.....(801) 323-7000
Toll Free Dial '1' & Then (800) 328-9272

Arthritis Foundation

448 E 400 S Suite 103 Salt Lake City, 84111.....(801) 536-0990
Toll Free Dial '1' & Then(800) 444-4993

Baby Your Baby Hotline

Toll Free Dial '1' & Then(800) 826-9662

Blind and Visually Impaired (Division of Services)

250 N 1950 W STE B, Salt Lake City, 84116.....(801) 323-4343
Toll Free Dial '1' & Then(800) 284-1823

BES (Bureau of Eligibility Services) Medicaid

.....(801) 538-9984
Toll Free Dial '1' & Then(800) 662-9651

Cancer Information Service

Toll Free Dial '1' & Then (800) 4-CANCER

Catholic Community Services

2570 W 1700 S Salt Lake City, 84104(801) 977-9119
Ogden.....(801) 394-5944

CHEC (Child Health Evaluation and Care) Program

..... See "Local Health Depts."

CSHCS (Children's Special Health Care Services)

Toll Free Dial '1' & Then(800) 829-8200

CHIP (Child Health Insurance Program)

Toll Free Dial '1' & Then(888) 222-2542

Chiropractic Health Plan

9135 S Monroe Ste B Sandy, 84070.....(801) 352-7270
Toll Free Dial '1' & Then(800) 339-5958

CAP (Community Action Program)

764 S 200 W Salt Lake City, 84101(800) 796-2444

Constituent Services

Governor's Office	
Toll Free Dial '1' & Then	(800) 705-2464
Medicaid (only)	
Toll Free Dial '1' & Then	(877) 291-5583
Medicaid (with other programs)	
Toll Free Dial '1' & Then	(800) 331-4341

Deaf, Utah Association for the , Inc.

5709 S 1500 W Salt Lake City, 84123	(801) 263-4860
---	----------------

Diabetes Association

340 E 400 S Salt Lake City, 84111	(801) 363-3024
Toll Free Dial '1' & Then	(800) 888-1734

Disabled Rights Action Center

2757 S 300 W Salt Lake City	
Toll Free Dial '1' & Then	(800) 478-9314

DSPD (Division of Services to People with Disabilities)

655 E 4500 S Murray, 84114	(801) 264-7620
----------------------------------	----------------

Domestic Violence Information

Toll Free Dial '1' & Then	(800) 897-5465
---------------------------------	----------------

DWS (Department of Workforce Services)

Toll Free for Out of State Dial '1' & then	(888) 848-0688
--	----------------

Easter Seal Society of Utah

638 E Wilmington Ave Salt Lake City, 84106	
Toll Free Dial '1' & Then	(800) 388-1991

Family Dental Plans

Heber: 55 S 500 E Heber City, 84032	(435) 654-2700
Layton: 360 S Fort Lane Bld 3 Suite A Layton, 84041	(801) 546-2263
Ogden: 298 24 th St. Suite 360 Ogden, 84401	(801) 394-4495
Provo: 150 E Center St. Suite 1100 Provo, 84606.....	(801) 374-7011
Salt Lake City: 3195 S Main St, Suite 200, Salt Lake City	(801) 468-0342
Salt Lake City: 4535 S 5600 W Salt Lake City, 84120	(801) 969-8243
St George: 321 N Mall Dr Suite 101 St George, 84771	(435) 652-3806

FQHC (Federally Qualified Health Centers) (income based fees)

Carbon Medical Services: 305 Center St. East Carbon, 84520	(435) 888-4411
Central City Community Health Center	
461 S 400 E Salt Lake City, 84111	(801) 539-8617
Copperview Community Health Center	
8446 S Harrison Midvale, 84047	(801) 566-5494
Enterprise Valley Med. Center	
223 S 200 E Enterprise, 84725	(435) 878-2281
Green Valley Medical Center	
305 W Main, Green River, 84525.....	(435) 564-3434
Midtown Community Health Center	
670 28 th Street Ogden, 84403	(801) 393-5355
Montezuma Creek Health Center	
262 Montezuma Creek, 84534.....	(435) 651-3291

Mountainlands Community Health Center	
215 W 100 N Provo, 84601	(801) 374-9660
Oquirrah View Community Health Center	
4745 S 3200 W Salt Lake City, 84118	(801) 964-6214
Stephen D. Ratcliffe Health Clinic	
1365 W 1000 N Salt Lake City, 84116	(801) 328-5750
Southwest Utah Community Health Center	
168 North 100 East St. George, 84770	(435) 986-2565
Wasatch Homeless Health	
404 S 400 W Salt Lake City, 84101	(801) 364-0058
Wayne County Medical Clinic	
128 S 300 W Bicknell, 84175	(435) 425-3744
Health Clinics of Utah	
Ogden: 2540 Washington Blvd, Ste 122, 84401.....	(801) 626-3670
Provo: 150 E Center St, Rm1100, 84606.....	(801) 374-7011
Salt Lake: 3195 S Main St, #200, 84115	(801) 468-0354
Health Plans	
Healthy U	
Toll Free Dial '1' & Then	(888) 271-5870
IHC Access (Medicaid Information Line)	
Toll Free Dial '1' & Then	(800) 662-9651
Molina (formerly AFC)	
Toll Free Dial '1' & Then	(888) 483-0760
HPRs (Health Program Representatives)	
American Fork	
895 N 900 E American Fork, 84003	(801) 374-7864
Clearfield	
1350 E 1450 S Clearfield, 84015	(801) 776-7377
Ogden	
2540 Washington Blvd. Ogden 84402 or	
480 27 th St Ogden, 84401	(801) 626-3351
or call	(801) 626-3350
Provo	
150 E Center Street Provo, 84606 or	
1550 N Freedom Blvd Provo, 84604	(801) 374-7864
Roy	
1951 W. 5400 So. Roy, 84067	(801) 776-7200
Spanish Fork	
1185 N Chappel Drive Spanish Fork, 84660	(801) 374-7864
SLC/ Expo	
158 S 200 W Salt Lake City, 84145	(801) 524-9071
SLC/ Metro	
720 S 200 E Salt Lake City, 84111	(801) 536-7112
SLC/ Midvale	
7292 S State St Salt Lake City, 84047	(801) 567-3835

SLC/ South County	
5735 Redwood Rd Taylorsville, 84123	(801) 269-4860
West Valley	
2750 So 5600 W West Valley City, 84120.....	(801) 840-4456
Woods Cross	
763 W 700 S Woods Cross, 84087	(801) 298-6600
Indian Walk In Center	
120 W 1300 S Salt Lake City, 84115	(801) 486-4877
Information & Referral	211
Local Health Departments	
Bear River District Health	
655 E 1300 N Logan, 84321	(435) 752-3730
Bountiful Clinic	
1650 S Main #109B Bountiful, 84010.....	(801) 451-3310
Central Utah Health Dept	
70 Westview Dr. Richfield, 84701	(435) 896-5451
Davis County Health Dept	
Courthouse Annex: 50 State St Farmington, 84025	(801) 451-3310
Ellis Shipp Public Health Clinic	
4535 S 5600 W West Valley City, 84120.....	(801) 963-7335
Layton Clinic	
360 S Fort Lane Layton, 84041	(801) 451-3310
Rose Park	
1625 W 700 N, Salt Lake City, 84116.....	(801) 322-0502
Salt Lake City/County Health	
610 S 200 E Salt Lake City, 84111	(801) 468-2750
2001 S State St Salt Lake City, 84190.....	(801) 468-2800
South East Clinic	
9340 S 700 E Sandy, 84070.....	(801) 255-7114
South Main Public Health	
3195 S Main St. Salt Lake City, 84115	(801) 464-8966
Southeastern Utah District Health	
28 S 1 st E PO Box 800 Price, 84501	(435) 637-3671
Southwest Utah Public Health	
168 N 100 E St George, 84770	(435) 673-3528
Summit City/County Health	
85 N 50 E PO Box 128 Coalville, 84017 (Ext 3222).....	(435) 336-4451
Tooele County Health	
151 North Main Tooele, 84074.....	(435) 843-2310
TriCounty Health	
147 E Main St. Vernal, 84078	(435) 781-5475
Utah City/County Health	
151 S University Ave Provo, 84606	(801) 370-8700
Wasatch City/County Health	
805 W 100 S PO Box 246 Heber, 84032.....	(435) 654-2700

Weber/ Morgan District Health	
2233 Grant Ave Ogden, 84401	(801) 399-6150
Weber/ Morgan District Health	
2570 Grant Ave. Ogden, 84401	(801) 399-8433
West Jordan	
1740 W 7800 S Salt Lake City, 84084	(801) 569-4370
Lung Association	
1930 S 1100 E Salt Lake City, 84106	
Toll Free Dial '1' & Then	(800) LUNG-USA
Make a Wish Foundation	
2091 E 4800 S, STE 15, Salt Lake City, 84117	
Toll Free Dial '1' & Then	(800) 860-9474
March of Dimes	
515 E 4500 S , Murray, 84107	(801) 293-3300
Toll Free Dial '1' & Then	(877) 881-9255
Medicaid Information Line	(801) 538-6155
Toll Free Dial '1' & Then	(800) 662-9651
Medicare Information	
Toll Free Dial '1' & Then	(800) 633-4227
Medicare Claims Information	
Medicare A-Hospitals	(877) 602-8817
Medicare B-Physicians	(800) 426-3477
Toll Free Dial '1' & Then	(800) 426-3477
Mental Health Centers	
Bear River Mental Health	
Counties-Box Elder, Cache, Rich	(435) 752-0750
Central Utah Mental Health	
Counties-Puite, Sevier, Juab, Wayne, Millard, Sanpete	
Toll Free Dial '1' & Then	(800) 523-7412
Davis Mental Health	
County-Davis	(801) 451-7799
Four Corners Mental Health	
Counties-Carbon, Emery, Grand.....	(435) 637-2358
Heber Counseling Center	
County-Wasatch.....	(435) 654-3003
Northeastern Counseling Center	
Counties- Duchesne, Uintah, Daggett.....	(435) 789-6300
San Juan Mental Health	
County-San Juan	(435) 678-2992
Southwest Mental Health	
Counties-Beaver, Garfield, Iron, Kane, Washington	
.....	(435) 634-5600
Valley Mental Health	
Counties-Salt Lake, Summit, Tooele	(801) 263-7100
Wasatch Mental Health	
Utah County	(801) 373-4760

Weber Mental Health	
Counties-Morgan, Weber.....	(801) 625-3700
For counties not listed call Medicaid Information	
.....	(801) 538-6155
Toll Free Dial '1' & Then	(800) 662-9651
ORS TPL Unit	(800) 821-2237
PCN (Primary Care Network)	
Toll Free Dial '1' & Then	(888) 222-2542
Planned Parenthood Clinics	(800) 230-PLAN
PickMeUp	
Toll Free Dial '1' & Then	(888) 822-1048
Poison Control	(800) 222-1222
Pregnancy Risk Line	(800) 822-BABY
Restriction Program	(801) 538-9045
Toll Free Dial '1' & Then	(800) 662-9651
RHC (Rural Health Centers) (income based fees)	
Beaver Medical Clinic	
1059 N 100 th W, Beaver 84713	(435) 438-2426
Blanding Medical Center Emergency & Birthing Services	
930 N 400 W, Blanding 84511	(435) 678-3434
Bryce Valley Clinic	
10 W Center, Centerville 84718	(435) 679-8545
Circleville Clinic	
145 W Main, Circleville 84723	(435) 577-2958
Coalville Health Center	
82 N 50 E, Coalville 84017	(435) 336-4403
Duchesne Valley Medical Center	
50 E 200 S Duchesne, 84021	(435) 738-2426
Emery Medical Center	
90 W Main, Castledale 84513	(435) 381-2305
Garfield Memorial Clinic	
224 N 400 E, Panguitch 84759	(435) 676-8842
Hurricane Family Practice Clinic	
90 S 700 W, Hurricane 84737	(435) 635-4485
Kamas Health Center	
151 W 200 S, Kamas 84036	(435) 783-4385
Kazan Ivan W Memorial Clinic	
65 N Center, Escalante 84726	(435) 826-4374
Milford Valley Clinic	
451 N Main, Milford 84751	(435) 387-2471
Monument Valley Health	
P.O. Box 360-05, Monument 84536	(435) 727-3230
Mountain Utah Family Medicine	
850 N Main, Richfield 84701	(435) 896-9561
For more locations call the Medicaid Information Line	(801) 538-6155
Toll Free Dial '1' & Then	(800) 662-9651

Ronald McDonald House
935 E South Temple, Salt Lake City, 84102(801) 363-4663

Salt Lake County Division of Substance Abuse
2001 S State Suite S2300 Salt Lake City, 84190.....(801) 468-2009

Shriners Hospital
Fairfax Road at Virginia Street Salt Lake City, 84103(801) 536-3500

Social Security Administration
202 W 400 S Salt Lake City,84101(801) 524-4115
Toll Free Dial '1' & Then(800) 772-1213 (US)

TriCounty Children's Dental Clinic
198 W 200 N Vernal, 84078.....(435) 781-0875

Tobacco Quit Line
Toll Free Dial '1' & Then (888) 567-TRUTH

Utah Aids Foundation
1408 S 1100 E Salt Lake City, 84105.....(801) 487-2323
Toll Free Dial '1' & Then (800) FON-AIDS

Utah Issues.....(800) 331-5627

Utah Legal Services
205 N 400 W, Salt Lake City, 84013.....(801) 328-8891

Utah Assistive Technology Foundation
6835 Old Main Hill, Logan, 84322-6835
Toll Free Dial '1' & Then(800) 524-5152

Veterans Affairs Medical Center
500 Foothill Drive, Salt Lake City, 84148.....(801) 582-1565
Toll Free Dial '1' & Then(800) 613-4012

WIC (Women, Infants, and Children)
288 N 1460 W Salt Lake City, 84114.....(801) 538-6960
Toll Free Dial '1' & Then(800) 662-3638

Workforce Services
General Information.....(801) 526-9364